



ANDERSEN
S T E R I L I Z E R S

Preventative Maintenance & Repair

Responsive Service • Expert Technicians • Quality Workmanship

Protect Your Investment

Andersen Sterilizers has curated a top-notch team of expert field service technicians whose mission is to help you protect your investment. Our technicians are highly skilled and experienced in servicing Andersen's state-of-the-art ethylene oxide sterilizers. Technicians can be reached 24/7 and go above and beyond to meet your needs—promptly and efficiently. With attention to detail and a commitment to excellence, our exceptional technicians deliver unparalleled service and solutions. To learn more, visit sterility.com.

"Annual maintenance of your Andersen sterilizer guards against unexpected repairs and lost revenue due to downtime."

Daniel Woolhiser,
Sr. Technical Service Manager



Andersen Service Plans

	STANDARD one-time service	ADVANCED ann. maintenance agreement	PREMIER ann. maintenance agreement+
Service Agreement	X	✓	✓
24/7 Phone Support	✓	✓	✓
Andersen Certified Technician	✓	✓	✓
Safety Inspection & Maintenance	✓	✓	✓
Replace Worn Filter(s)	✓	✓	✓
Replace Tubing	✓	✓	✓
All Replacement Parts	X	X	✓
Emergency Repair	X	X	✓
Emergency Travel	X	X	✓
60-Point Service Report	✓	✓	✓

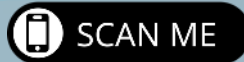
Preventative Maintenance

ANPROLENE

- Clean sterilizer inside and out
- Inspect tubing and fittings (replace if needed)
- Inspect purge probe
- Leak-check sterilizer and exhaust
- Replace cabinet filter
- Inspect/adjust door hinges
- Inspect purge and vent pump performance

EOGAS 4

- Clean sterilizer inside and out
- Inspect tubing and fittings (replace if needed)
- Inspect purge probes
- Leak-check sterilizer and exhaust
- Replace cabinet filter
- Replace label printer roll
- Inspect/adjust door hinges
- Calibrate temperature of cabinet
- Inspect purge and vent pump performance



EOGAS 3

- Clean sterilizer inside and out
- Inspect exhaust blower and hardware
- Inspect exhaust hose and clamps
- Inspect/adjust door hinges
- Inspect inner door hinge mountings
- Inspect shelf brackets
- Inspect UPS bracket bolts
- Inspect vent gear and valve plates
- Inspect door sensor and solenoid lock
- Inspect circulation fan
- Replace air filter
- Replace label printer roll
- Replace printer paper roll
- Replace printer cartridge
- Inspect and calibrate vacuum sensor
- Calibrate temperature of cabinet
- Verify air flow rate of exhaust blower

Proper preventative maintenance is key to the longevity, efficiency and reliability of your Andersen sterilizers. It is also the most cost-effective means of ensuring ongoing operations and reducing the risk of emergency repair costs.

FIELD SERVICE CONTACT
1.800.523.1276

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