



# ANDERSEN STERILIZERS

## Preventative Maintenance & Repair

Responsive Service • Expert Technicians • Quality Workmanship

### Protect Your Investment

Andersen Sterilizers has curated a top-notch team of expert field service technicians whose mission is to help you protect your investment. Our technicians are highly skilled and experienced in servicing Andersen’s state-of-the-art ethylene oxide sterilizers. Technicians can be reached 24/7 and go above and beyond to meet your needs—promptly and efficiently. With attention to detail and a commitment to excellence, our exceptional technicians deliver unparalleled service and solutions. For more information, visit [sterility.com/service](http://sterility.com/service).

“Annual maintenance of your sterilizer guards against unexpected repairs and lost revenue due to downtime.”

Daniel Woolhiser,  
Sr. Technical Service Manager



## Andersen Service Plans

FIELD SERVICES	STANDARD one-time service	ADVANCED annual maintenance agreement	PREMIER annual maintenance agreement+
Service Agreement	X	✓	✓
24/7 Phone Support	✓	✓	✓
Andersen Certified Technician	✓	✓	✓
Safety Inspection & Maintenance	✓	✓	✓
Replace Worn Filter(s)	✓	✓	✓
Replace Tubing	✓	✓	✓
All Replacement Parts	X	X	✓
Emergency Repair	X	X	✓
Emergency Travel	X	X	✓
60-Point Service Report	✓	✓	✓

# Preventative Maintenance

## ANPROLENE

- Clean sterilizer inside and out
- Inspect tubing and fittings (replace if needed)
- Inspect purge probe
- Leak-check sterilizer and exhaust
- Replace cabinet filter
- Inspect/adjust door hinges
- Inspect purge and vent pump performance

## EOGAS 4

- Clean sterilizer inside and out
- Inspect tubing and fittings  
*(replace if needed)*
- Inspect purge probes
- Leak-check sterilizer and exhaust
- Replace cabinet filter
- Replace label printer roll
- Inspect/adjust door hinges
- Calibrate temperature of cabinet
- Inspect purge and vent pump performance

## EOGAS 3

- Clean sterilizer inside and out
- Inspect exhaust blower and hardware
- Inspect exhaust hose and clamps
- Inspect/adjust door hinges
- Inspect inner door hinge mountings
- Inspect shelf fixings
- Inspect UPS bracket bolts
- Inspect vent gear and valve plates
- Inspect door sensor and solenoid lock
- Inspect circulation fan
- Replace foam filter
- Replace label printer roll
- Replace printer paper roll
- Replace printer cartridge
- Replace and calibrate vacuum sensor
- Calibrate temperature of cabinet
- Verify air flow rate of exhaust blower



 SCAN ME



Proper preventative maintenance is key to the longevity, efficiency and reliability of your Andersen sterilizers. It is also the most cost-effective means of ensuring ongoing operations and reducing the risk of emergency repair costs.

**FIELD SERVICE CONTACT**  
**1.800.523.1276**  
**service@sterility.com**

Andersen Sterilizers, Inc.  
3154 Caroline Drive  
Haw River, NC 27258